



Privacy Statement

Effective Date: 4/1/26

Introduction

Commercial Collection Consultants (“CCC”, “we”, “our”, or “us”) is a global, contingency-based commercial debt collection and recovery firm with over 40 years of experience serving businesses worldwide.

We understand the importance of protecting personal and business information. This Privacy Statement outlines how CCC collects, uses, and safeguards personal data in connection with our services, website, and communications.

Because our services involve the recovery of commercial debts on behalf of our clients, we may process business-related personal data as part of legitimate collection activity. We are committed to handling all information responsibly, securely, and in accordance with applicable data protection laws.

Data Protection Contact

CCC is headquartered in the United States, with offices in New York, Texas, California, Canada, and Mexico, and a global network of vetted attorneys and recovery partners.

For any privacy-related inquiries or requests, please contact:

Commercial Collection Consultants

Email: glenardson@ccc-worldwide.com

Phone: +1 (818) 907-6700

Website: www.ccc-worldwide.com

How We Collect and Use Personal Information

CCC collects and processes personal information in the course of providing commercial collection and recovery services. This information may include:

- Name and job title
- Company/employer name
- Business address
- Work email address
- Work phone number
- Financial or account-related information tied to commercial transactions

We collect this information from:

- Clients placing accounts for collection



- Debtors and their representatives
- Public records and legal filings
- Third-party databases and business intelligence sources
- Professional platforms such as LinkedIn

Purpose of Processing

We use this information to:

- Perform commercial debt collection and recovery services
- Communicate with clients, debtors, and legal representatives
- Verify business operations and debtor information
- Conduct investigations and site visits where applicable
- Facilitate legal escalation when necessary
- Maintain accurate account records and reporting

CCC does **not sell personal information**. All data is used strictly for legitimate business and recovery purposes.

Use of the CCC Website

When you visit www.ccc-worldwide.com, certain information is collected automatically, including:

- IP address
- Browser type and device information
- Geographic region
- Pages visited and time spent on the site

This data is used to:

- Improve website performance and usability
- Analyze trends and visitor behavior
- Enhance user experience

Cookies and Tracking Technologies

CCC's website may use cookies and similar tracking technologies to improve functionality and analyze website usage.

Users may control cookie preferences through their browser settings. Disabling cookies may impact certain website features.

Use of CCC Services

CCC provides end-to-end commercial collection services, including:



- Demand and negotiation
- Skip tracing and investigation
- Site visits and field inspections
- Legal escalation through vetted global attorneys

In providing these services, CCC processes business-related personal data necessary to:

- Locate and communicate with responsible parties
- Validate claims and supporting documentation
- Recover outstanding receivables on behalf of clients

All processing is conducted under legitimate business interest and contractual necessity.

Sharing Information with Third Parties

CCC may share personal information with trusted third parties only as necessary to deliver services, including:

- Attorneys and legal partners
- Collection agents and field investigators
- Technology and hosting providers
- Payment processing providers

We may also disclose information when required to:

- Comply with legal obligations (e.g., court orders, subpoenas)
- Enforce agreements
- Protect the rights, property, or safety of CCC, clients, or others

All third parties are expected to maintain appropriate confidentiality and security standards.

International Data Transfers

As a global recovery firm, CCC may transfer and process data across multiple jurisdictions, including the United States and other countries where our partners operate.

By engaging with CCC or using our services, you acknowledge that your data may be transferred internationally and processed in accordance with this Privacy Statement.

CCC takes reasonable steps to ensure appropriate safeguards are in place for cross-border data transfers.

Data Subject Rights

Depending on your jurisdiction, you may have rights under applicable data protection laws, including:



- Access to your personal data
- Correction of inaccurate data
- Request for deletion (where applicable)
- Restriction or objection to processing
- Data portability

To exercise any of these rights, please contact:
tcarnes@ccc-worldwide.com

CCC will respond to requests in accordance with applicable legal requirements.

Security of Information

CCC implements reasonable administrative, technical, and physical safeguards to protect personal data against unauthorized access, disclosure, or misuse.

This includes:

- Secure systems and access controls
- Limited access to sensitive information
- Use of vetted service providers
- Ongoing monitoring and process improvements

Data Storage and Retention

CCC retains personal data:

- For the duration of active collection efforts
- For the length of the client relationship
- As required for legal, regulatory, or operational purposes

Data is securely stored and deleted when no longer necessary, subject to legal retention requirements.

Children's Data

CCC does not knowingly collect or process personal data from individuals under the age of 18.

Questions, Concerns, or Complaints

If you have any questions about this Privacy Statement or how your data is handled, please contact:

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Phone: +1 (818) 907-6700

Website: www.ccc-worldwide.com



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