



1 Terms of Service

Last Updated: 4/1/26

1. Agreement to Terms

These Terms of Service (“Terms”) constitute a legally binding agreement between you (“Client”, “you”) and **Commercial Collection Consultants (“CCC”, “we”, “us”, or “our”)** regarding your use of our website (www.ccc-worldwide.com) and our commercial collection, recovery, and related services.

By engaging CCC, submitting accounts for collection, or using our website, you acknowledge that you have read, understood, and agree to be bound by these Terms.

If you do not agree, you should not use our services.

2. Nature of Services

CCC is a **global commercial debt collection and recovery firm** providing services including, but not limited to:

- Commercial debt collection and negotiation
- Account receivable recovery programs
- Skip tracing and investigative services
- Site visits and field inspections
- Legal escalation through vetted attorneys worldwide
- Bankruptcy monitoring and recovery strategy

CCC acts as a **third-party recovery partner** on behalf of its clients.

CCC is **not a law firm**, but works with a global network of attorneys where legal action is required.

3. Client Responsibilities

By placing accounts with CCC, you represent and warrant that:

- All claims submitted are **valid, accurate, and legally enforceable**
- You have the **legal right to assign or pursue collection** of the debt
- All supporting documentation provided is **true and complete**
- The debt is **commercial in nature** (not consumer unless specifically disclosed and agreed)
- You will cooperate with CCC in providing additional documentation if required

CCC reserves the right to reject or suspend any account that does not meet these standards.

4. Fees and Payment Structure



CCC operates on a **contingency-based model** unless otherwise agreed in writing.

Key Terms:

- **No recovery, no fee** for standard collection efforts
- Fees are earned only upon successful recovery
- Fee structures may vary depending on:
 - Account size
 - Age of debt
 - Jurisdiction
 - Legal involvement

Service Tiers (as applicable):

- Personal Collection Services
- Attorney Demand
- Legal Action / Litigation

Each tier carries its own fee structure and will be communicated prior to escalation.

Clients agree that:

- CCC fees are **earned upon recovery of funds**
- Payments received directly by the client on placed accounts must be reported and are subject to CCC's agreed fee

5. Authorization to Act

By placing an account, you authorize CCC to:

- Contact debtors and related parties
- Negotiate payment terms
- Conduct investigations and verification
- Engage third-party agents or attorneys when appropriate
- Recommend or initiate legal escalation (with client approval where required)

6. Legal Services Disclaimer

CCC is not a law firm and does not provide legal advice.

Any legal action is handled by **independent, licensed attorneys** within CCC's network.

All legal decisions, strategies, and outcomes are subject to:

- Jurisdictional laws
- Attorney review
- Client authorization where applicable

7. Website Use



The CCC website is provided for informational purposes.

You agree not to:

- Use the site for unlawful purposes
- Attempt to gain unauthorized access
- Disrupt or interfere with site functionality

CCC reserves the right to restrict access to the site at its discretion.

8. Intellectual Property

All content on the CCC website, including:

- Text
- Branding
- Graphics
- Materials

...is the property of CCC and may not be copied, reproduced, or distributed without written permission.

9. Confidentiality

CCC will treat client information as confidential and will only use it for:

- Collection and recovery purposes
- Service delivery
- Legal or compliance requirements

Clients acknowledge that information may be shared with:

- Attorneys
- Collection agents
- Investigators
- Service providers

...as necessary to perform services.

10. Data and Privacy

CCC processes data in accordance with its Privacy Statement.

By using CCC services, you acknowledge and agree to the handling of data as outlined therein.

11. Limitation of Liability

To the fullest extent permitted by law:

- CCC does **not guarantee recovery of any debt**



- CCC is not liable for:
 - Inability to collect
 - Debtor insolvency or bankruptcy
 - Legal outcomes beyond our control

CCC's total liability, if any, shall not exceed the fees earned on the specific account in question.

12. Indemnification

You agree to indemnify and hold harmless CCC from any claims, damages, or liabilities arising from:

- Inaccurate or misleading information provided by you
- Disputes regarding the validity of the debt
- Legal challenges related to your claim

13. Term and Termination

These Terms remain in effect while CCC is engaged on your accounts.

CCC may terminate services at any time if:

- Information provided is inaccurate
- The account is deemed uncollectible
- Legal or compliance risks arise

Clients may withdraw accounts subject to any applicable fees or agreements.

14. Governing Law

These Terms shall be governed by the laws of the **State of Texas, United States**, unless otherwise required by applicable jurisdiction.

15. Dispute Resolution

The parties agree to attempt to resolve disputes through **good-faith negotiation** prior to legal action.

If unresolved, disputes may be handled through:

- Arbitration or
- Courts located in California

16. Disclaimer

CCC services are provided on a **commercially reasonable efforts basis**.

We make no guarantees regarding:

- Timing of recovery



- Outcome of negotiations
- Legal proceedings

17. Electronic Communications

You agree that communications with CCC may occur electronically, including:

- Email
- Online submissions
- Digital agreements

These communications satisfy legal requirements for written notice.

18. Miscellaneous

- These Terms represent the entire agreement unless supplemented by a written agreement
- CCC may update these Terms at any time
- Continued use of services constitutes acceptance of updated Terms

19. Contact Information

Commercial Collection Consultants

Website: www.ccc-worldwide.com

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COMMERCIAL COLLECTION CONSULTANTS

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